Online Customer Account (OCA)

Creating an account - company





To register in the e-TOLL system, follow the steps below:

- 1. Go to etoll.gov.pl
- 2. Log in and confirm your identity
- 3. Fill in the required data
- 4. Specify the type of entity to be registered
- 5. Create an entity account
- 6. Select the parties
- 7. Create a billing account
- 8. Create financing prepayment, fleet card, deferred payment account
- 9. Add a vehicle and assign it to the billing account
- 10.Add a location device
- 11. Assign the location device to a vehicle
- 12. Activate the location device in the OCA







1. Go to etoll.gov.pl

Select **Sign in to OCA** from the top bar.





2. Log in and confirm your identity

The dedicated login method for people from outside of Poland is:

✓ login and password

This option requires additional user authentication at a Customer Service Facility (MOK).

Log in Choose your authentication method: Login.gov.pl Login and password trusted profile, mObywatel Additional login method application, e-ID or electronic banking Login option directed to those who are Most often chosen method of login to not able to use login.gov.pl or services of public administration. mObywatel app. Select Select

Logging in is possible in Polish and English.

If you do not have an account, click **Sign up** of the page.

Login and password

Enter the data to confirm your identity.

← Back

Login*

Enter login

Password*

Enter password

Forgot your password?



 \odot

3. Fill in the required data

Enter the verification code sent to the email address provided and set a password.

Then select Sign up .	
	Register
	Enter the code from the message provided and set the password.
	← Back
	Verification code was sent to the given email address. Enter the code from the message provided and set a password to complete the registration.
	Verification code*
	Resend verification code
	Password* ①
	Enter password
	Confirm password*
	Sign up



4. Specify the type of entity to be registered

Select I register a Bussines.





5. Create an entity account

Company de	etails Step 1/4	Did you know that
Company registration locat	ion*	The A4 highway is the oldest highway in Poland. First sections
Poland	~	highway were put into operation before World War II.
NIP (tax identification num!	per)*	
Enter number		
	ownload data	
Company name*		
Enter name		
Legal status*		
Select	~	
Post code* Tow	n/city*	
Enter code Er	iter name	
Street*		
Enter name		
Building number*	Apartment number	
Enter number	Enter number	
Contact detai	ls	
Contact method*		
O E-mail		
E-mail + Phone		
E-mail.		
Enter e-mail		
Phone		
Enter number		
	Next step	

Ministerstwo Finansów To activate your account, attach additional documents here and accept the required consents.

I want to present the documents at DP provides an alternative to attaching documents online during the registration process. When choosing this option, the user is required to present the relevant documents in person at a Customer Service Facility.

Documents	Step 2 /4	Did you know the	at	
We need more informa Add more documents of points.	tion to activate your account. or present them at one of our service	, In 2016, the last was put into op	t section of the A4 highway peration making it the first	
I want to present the docu	ments at DP	completed hig long, goes fron	hway in Poland, over 670 km n the west to the east of the	
Company registration docum	ents*	country.		
1 Drop	file or click here		Consents	Step 3 /4
Remains 5MB/5MB	Extensions: .jpg, .png, .pdf, .xml			
Send a power of attorney b	based on the company's registration		Customer marketing	
Authorization*			I agree to receive information materi communication channel, i.e. e-mail t address and/or via SMS to the indica	ials, via the preferred to the indicated e-mail ated telephone number.
1 Drop	file or click here		provided within the framework of the	e-TOLL system entity data
Remains 5MB/5MB	Extensions: .jpg, .png, .pdf, .xml	3		
Download the power of attorn	ey template		Next step	
	lext step			





In the summary, you will see all the previously entered data. You can still edit them. If they are correct, select **Create account**. You can cancel your registration here.

Summary	Step 4 /4	Did you know that	
Registrant's data		The Polish A4 highway is part of the international	
First name	Building number	route E40, the longest European route, connecting	
Jan	1	Calais in France with Ridder in Kazakiistan.	
Surname	Apartment number 11		
DF 251	Post code		
TE GEL	Contact method		
Fee payment Edit	E-mail		
Paying entity			
Business	Documents Edit		
Company details Edit	Registration documents None		
Company registration location	Power of attorneys None		
Tir - ('ax identification number)	Consents Edit		
	Customer marketing		
Сотрслу name Testowa 2	I agree to receive information materials, via the preferred communication channet, i.e. e-mail to the indicated e-mail address and/or via SMS to the indicated telephone number, provided within the framework of the e-TOLL system entity data		
Town/city			
Berlin	Create account Cancel your registration	The second state of the second state	
Street		A CONTRACTOR OF	

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When you select **Show tutorial**, you will see brief instructions on how to create an account in the Online Customer Account in a few steps.

Subject verification Your temporary account is being verified

Temporary account has been created Zapisz Twój identyfikator i przedstaw wymagane dokumenty rejestrowe w Punkcie Dystrybucji lub załącz je w IKK.

 Client ID

 First name

 Surname

Congratulations on setting up an account on the e-TOLL website!

From now on you can use our services. To enjoy the full functionality provide required registration documents or attach them in Online Customer Account. Welcome on board!

- e-TOLL Team

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Step 2 | Create financing

Once you have successfully created your billing account, the next step is to create financing to provide tolls. You can choose from three options: **prepayment**, **deferred payment and fleet card.** Each of them is adapted to different needs and financial management preferences.

Next step

Go to the OCA portal





Step 3 | Create a vehicle and assign it to your account

The next important step is to **create a vehicle and assign it to billing account.** This process allows you to precisely manage your fares, ensuring that all transactions are correctly allocated to the appropriate vehicles in your fleet or private vehicle.

Next step

Go to the OCA portal





Step 4 | Create OBE and assign it to a vehicle

As a final step, to fully use the Online Customer Account, you have to **add your OBE business ID and assign it to your vehicle**. This action, after activating the device, will ensure automatic charging of fees. The active device enables convenient and uninterrupted use of toll roads without the need for manual management.

Go to the OCA





Once your account has been set up correctly, select Go to the OCA portal.

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Subject verification Your temporary account is being verified

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▲ Temporary account has been created	- e-TOLL Team
Zapisz Twój identyfikator i przedstaw wymagane dokumenty	
rejestrowe w Punkcie Dystrybucji lub załącz je w IKK.	
Client ID	
First name	
This churche	
Surname	
Show tutorial Go to the OCA portal	
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Congratulations on setting up an account on the e-

From now on you can use our services. To enjoy the full

functionality provide required registration documents or attach them in Online Customer Account. Welcome on

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TOLL website!

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board!

6. Select a parties

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To continue the registration process, select a **Customer**.

Filters:				
ustomer status	Relation status	Your role		
Select ~	Select	✓ Select	~	
Show results Clear				- 1
Customer		Customer status	Role	_
				- 1
Testowa 2		Initial	Administrator	×
Register g new customer]		10 Rows p	per page 🗸

The message 'Your account is being verified' will be displayed if your account is undergoing entity verification. At this stage, you can complete or add documents, if you have not already done so, use the '**Complete documents**' button or go to **a Distribution Point**.

The Distribution Points will be displayed below, select (Go to PD Finder).

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Only after verifying your account can you proceed to the next steps of setting up your account.

	♠ v en v
List of parties > Subject verification	
Subject verification	
Your account is being verified	
The account was created correctly Save your ID and present the required registration documents at the Distribut Go to DP finder	ution Point or attach them at IKK.
Client ID	
Name	
Surname	
	User verification
Provide missing documents Close account	Documents have been sent
	From now on, you can use e-TOLL services in prepayment mode. To access e-TOLL services in deferred
	From now on, you can use e-TOLL services in prepayment mode. To access e-TOLL services in deferred payment mode, we need to verify your details. Our employees will verify the documents online and you will receive confirmation at the e-mail address provided.
	From now on, you can use e=TOLL services in prepayment mode. To access e=TOLL services in deferred payment mode, we need to verify your details. Our employees will verify the documents online and you will receive confirmation at the e-mail address provided. Co to list of customers DP finder DP finder

To continue the registration process, select second time a Customer.

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7. Create a billing account

65	List of parties > Billing accounts					
	Billing accounts					
Desktop	∧ Filters:					
Silling accounts	Financing type Billing account status	S				
/ehicles	Select ~ Active	~				
DBE	Show results Clear					
listory						
Documents	Add billing account					
Reports	To get started go to create billin	ng accounts				
Register your ride	Check that all vehicles have an To assign OBE, go to vehicle det	active OBE			×	
Calculate route payment						
Notifications	Account status	Account name	Number	Financing type	Vehicles	Balance
	No data			1		

2. Fill in the required data and then click Create account.

	Post code*
	Enter code
Enter a value	
Address for account*	Contact details*
🔵 Same as business / personal	🔘 Same as business / personal
Other	 Other
I want to receive paper debit notes	Contact method*
Recipient name*	• E-mail
Enternetime	🔘 E-mail + Phone
Enter Idine	E-mail*
Country*	Enter e-mail
Select or find 🗸	
Town/city*	Mobile phone no. (optional)
Enter name	Type number
Street 0	
Enter name	Create account Cancel
Apartment number Building number* (optional)	

You will be informed that your account has been set up correctly, click **Close** to proceed.



Skarbowa

8. Create financing

To create financing, go to the **Billing accounts** tab. In the previously created account, in the Financing type column, select **Create financing**.

()						
	Billing accounts					
n Desktop	> Filters:					
🏦 Billing accounts	Financing type Billing account status					
🖶 Vehicles	Select ~ Active ~					
✓ OBE	Show results Clear					
S History						
Documents	Add a form of financing Activate the vehicle and hit the road cre	eating a form of financing				
E Reports	Go					
Register your ride						
🞛 Calculate route payment	Check that all vehicles have an active To assign OBE, go to vehicle details	OBE		>	<	
Notifications						
Tickets	Account status	Account name	Number	Financing type	Vehicles	Balance
	No financing added	Janl		Create financing	1 (0)	None
	Create billing account		I			10 Rows per page

Ministerstwo Finansów Of the three types of financing, choose the one that interests you.

List of parties > Financing

Financing creation

Step **1**/4

Financing type



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You have selected prepayment.

You can use your account in prepaid form by topping it up before you set off, so that the funds are available when you start your trip.

1. Select a billing account from the drop-down list. Click Next step.





2. Select the amount and pay the financing. The minimum top-up is PLN 20.

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You have the option to select automatic top-ups, simply select **Yes**.

3. Once the process has been successfully completed, a message will appear stating that the financing has been created.

Once the financing has been created, select **Close**.

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You have selected a fleet card.

In the e-TOLL system, you will use your fleet card to settle tolls on toll expressways and national roads. You can assign a fleet card number to a billing account in a periodic payment mode with security (postpaid) in your Online Customer Account (OCA).

1. Select a billing account from the drop-down list. Click **Next step**.



2. Select a fleet card issuer from the drop-down list. Click **Next step**.

3. Once the process has been successfully completed, a message will appear stating that the financing has been created. Then select **Create financing**.







Deferred payment

Make a payment by card, BLIK, bank transfer or create a guarantee by choosing one of the two available forms: bank guarantee, insurance guarantee.

You have selected a deferred payment.

Please note that with this form of biling, a collateral or bank or insurance guarantee must be set up in order to use the toll road network.

 Select a billing account from the drop-down list. Click Next step.



2. You can make payment for the collateral:

- in the form of a bank transfer to the bank account number indicated during registration for e-TOLL, dedicated to the payment of the collateral,
- using a payment card (excluding fleet card) and BLIK or PayByLink mobile payment.



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3. Once the process has been successfully completed, a message will appear stating that the financing has been created. Then select **Close**.



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9. Add a vehicle and assign it to the billing account.

List of parties > Vehicles						
Billing account status	Billing accounts Country of	code Registration r	10.			
Active ~	Select or find 🗸 Select of	or find 🗸 Select or fin	d 🗸			
OBE						
Select or find 🗸 🗌 Sh	ow deactivated vehicles					
Show results Clear						
	1					
Vehicle status	Registration plate	Weight class	Exhaust class	Enabled OBE	Billing account name	Account status
No deter						
	List of parties > Vehicles Vehicles Vehicles Billing account status Active OBE Select or find Show results Clear Vehicle status	List of parties > Vehicles Vehicles Vehicles Billing account status Billing account status Billing account status Select or find <	List of parties > Vehicles Vehicless Filters: Billing account status Billing account status Billing accounts Country code Registration registration Active Select or find Show results Clear Vehicle status Registration plate Weight class	List of parties > Vehicles Vehicles ^ Filters: Billing account status Billing accounts Country code Registration no. Active Select or find Select or find Select or find Select or find Select or find Select or find Show deactivated vehicles Show results Clear Vehicle status Registration plate Weight class Exhaust class	List of parties > Vehicles Vehicless Filters: Billing account status Billing account status Select or find Show results Clear Vehicle status Registration plate Weight class Exhaust class	List of parties > Vehicles Vehicless Filters: Billing account status Billing accounts Country code Registration no. Active Select or find Select or find Select or find Select or find Select or find Select or find Select or find Select or find Select or find Select or find Show results Clear Vehicle status Registration plate Weight class Exhaust class Enabled OBE Billing account name

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1. Connect the vehicle to the billing account you have just created. Click Next step.

\$ 5	List of parties > Vehicles				
	Vehicle creating				
Desktop	•	-			0
Billing accounts	Billing account Verification	Vehicle information	Total weight	Emission class	Summary
Vehicles	Step 1/6				
OBE	Billing account				
History	Billing account*				
Documents	Jan1				
Reports	You did not find an account on the list?				
Register your ride	Create billing account				
Calculate route payment	Next step				

2. Enter the country of registration of the vehicle ana ITS registration number. Click Next step.





3. Fill in the vehicle information.

All vehicle data must be entered manually. Add a scan of the registration certificate in PDF format. An attachment is required. Click the Next Step button.



4. Fill in the data from the registration certificate concerning the total weight of the vehicle. Click Next step.

Skarbowa



5. Fill in the details from the registration certificate regarding the emission class and add a scan of the Euro class document (not required). Click Next step.



6. Summary and creation of the vehicle.

In the summary, the previously entered data will be displayed, to continue click **Create vehicle**. You will then see that the vehicle has been added correctly. In the next step, select **Assign OBE to vehicle**.



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10. Add a location device

1. Once you have created the financing, you will be redirected to the **Vehicles** tab, select **Create OBE**.

2. Then enter the device's unique Business ID. Click Create OBE.

3. You will be notified of the completion of the process with a message. Click Assign OBE to vehicle.



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11. Assign the location device to a vehicle

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1. Go to the OBE tab to assign an OBE. Select Assing OBE to vehicle.

2. Then select the vehicle to which you want to assign your location device from the Vehicles drop-down list and click Assign OBE.

Desktop	OBE		n Desktop	OBE assigning		
Billing accounts	∧ Filters:		Billing accounts	Select		
bining accounts	OBE status Registra	ition no. Business ID	Vehicles	You did not find OBE on the list? Create OBE		
Vehicles	Select V Select	or find V Select or find V	✓ OBE			
OBE	Show deleted OBEs		C History	Assign OBE Cancel		
History	Show results Clear					
Documents						
Reports	Status	Туре	Busi	Status		
Register your ride	🔆 Not assigned	• Mobile application	M000	Assign OBE to vehicle		
Calculate route payment						
Notifications	Create OBE			10 Rows per page 🗸		

3. Once the OBE has been successfully assigned to a vehicle, a screen will be displayed with the current status shown in the Status: Assigned column.

Desktop	V BL											
	∧ Filters:											
Billing accounts	OBE status Registration no. Business ID											
Vehicles	Select	Select v Select or find v Select or find v										
OBE	Show delet	ted OBEs										
History	Show resul	ts Clear										
Documents												
Reports	Status	Туре	Business ID	Poloto dovico					×			
Register your ride		D, Mobile	м00· -	OBE M00-	-5							
	Assigned	application	5	Device type	Johilo application							
				Business no.	100· 1-5							
Notifications												
Tickets				Assigned vehicles Detache	ed vehicles							
				Registration no.	Billing account name	Billing account no.	OBE support type	Actions				
					Jan2	ŧ	Main	Activate	ेर Disconnect			
				Assign to another vehicle	I	1	I					
	Create OBE	E										

12. Activate the OBE in the OCA

To activate the OBE, select the Activate link in the Actions column and confirm your selection in the message that appears by clicking the Confirm button.



Congratulations! You have just completed all the steps for registering for e-TOLL.

If you successfully complete the OCA account registration process, all fields below should be completed. Please wait while we verify your account. You will be informed of the completion of the process by email.



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You can find more information about the Online Customer Account at <u>etoll.gov.pl</u>.

