Self-Assessment Report on Accessibility of website www.etoll.gov.pl

March 2026

- **The self-assessment of the accessibility of the website www.etoll.gov.pl was conducted on March 5–6, 2026.**

- **The report includes 50 criteria for evaluating compliance with WCAG guidelines.**

Table of results:

	Level	Criterion	Status	Notes
1.1.1	A	Non-textual content	positive	Non-text elements (logos, photos, infographics) that are informational rather than decorative include alternative text. Decorative graphics have empty alt="" attributes.
1.2.1	A	Audio-only and video-only (recording)	n/a	There is no audio-only or video-only content on the website.
1.2.2	A	Extended subtitles (recording)	positive	Subtitles for the videos are available, e.g. Toll Tools -> eTOLL PL application, User panel -> Instructions and instructional videos.
1.2.3	A	Audiodescription or alternative to media (recording)	positive	Audiodescription for videos available.
1.2.4	AA	Extended subtitles (live	n/a	There is no audio/video content presented "live" on the website.
1.2.5	AA	Audiodescription (recording)	positive	Audiodescription for videos available.

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1.3.1	A	Information and reports	partially compliant	The structure, information and links between content on the website are accessible via the programme or in text form. We undertake to improve the documents published on the website.
1.3.2	A	Understandable sequence	positive	The order in which the content is presented is readable by assistive technologies.
1.3.3	A	Sensory properties	positive	Instructions for understanding and handling content are not based solely on sensory properties (shape, colour, sound, size, location).
1.3.4	AA	Orientation – displaying content horizontally and vertically	positive	Tested on a mobile device – in the browser, the content adapts to the size and orientation of the window.
1.3.5	AA	Determination of the correct value	partially compliant	The registration forms feature labels and autocomplete; the fields accept specific data types (email, phone number). If the form is filled in incorrectly, it is validated and the system indicates which field needs to be completed correctly. There is no information for the screen reader regarding the mandatory nature of the field in the 'label'; there is grey text in the placeholder that does not disappear once data entry begins.
1.4.1	A	Use of colour	positive	Colour is not the only way to visually communicate information. In the case of links, they are specified in a colour that differs from that of the main text and when the link is accessed (hover or keyboard focus) the link is additionally highlighted.
1.4.2	A	Audio playback control	positive	Video content in the YouTube widget to control audio playback.
1.4.3	AA	Contrast (minimum)	positive	The website's main text, headings and control labels meet the contrast requirements (> 4.5:1).

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1.4.4	AA	Changing text size	positive	Resizing the entire screen works correctly.
1.4.5	AA	Text images	n/a	There are no images of the text.
1.4.10	AA	Matching the screen	positive	Content is presented in a way that does not require page scrolling in two dimensions (including video and map widgets).
1.4.11	AA	Contrast of non-textual elements	positive	Non-textual control elements (e.g. icons) meet the contrast requirements (> 3:1).
1.4.12	AA	Text spacing	positive	It is possible to change the spacing of the text (line heights, paragraph spacing, character spacing, etc.) without losing content.
1.4.13	AA	Content from below the cursor or focus	positive	No content disappearing when the focus is removed.
2.1.1	A	Keyboard	positive	The content of the website is accessible from the keyboard interface.
2.1.2	A	No keyboard trap	positive	Possible website navigation via TAB or arrows.
2.1.4	A	Single-letter keyboard shortcuts	n/a	No additional keyboard shortcuts are used.

	Level	Criterion	Status	Notes
2.2.1	A	Time adjustment	n/a	No elements displayed for a limited time.
2.2.2	A	Pause, stop, hide	n/a	No elements displayed for a limited time.
2.3.1	A	Three flashes or values below the threshold	n/a	There are no elements that may cause flickering or video recordings.
2.4.1	A	Possibility to skip blocks	positive	There is a feature that allows you to skip sections of repetitive content. (Ideally, a link labelled 'Skip to content' or 'Skip navigation').
2.4.2	A	Page titles	positive	The website titles adequately describe their subject matter.
2.4.3	A	Focus sequence	positive	Elements receiving focus maintain the order required to preserve the functionality of the content.
2.4.4	A	Purpose of the link (in context)	positive	The objectives of the links are derived from their labels.
2.4.5	AA	Many paths	positive	The site may be navigated via the main navigation menu, the content search engine and the website map.
2.4.6	AA	Headings and labels	positive	Headings and labels adequately describe the topic or purpose of the content.
2.4.7	AA	Visible focus	positive	The focus of elements from the keyboard is adequately visible, but the focus frame does not appear when operating the menu with the list of languages.
2.5.1	A	Touch gestures	positive	The mobile service uses multi-touch gestures to zoom in on maps. The maps are not accessible to blind users, but they do provide text alternatives. You can zoom in on the map using either a two-finger pinch gesture or the +/− buttons.

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2.5.2	A	Cancellation of indication	positive	Functions triggered by single-point touch require a press to perform the event.
2.5.3	A	Label in the name	positive	Interface elements with labels containing text also present it visually. Elements with labels containing images of text (except logos) are not used.
2.5.4	A	Activating with movement	n/a	The site does not use traffic activation for handling.
3.1.1	A	Website language	positive	The default language of the website is specified.
3.1.2	AA	Language of the parts	positive	No sections were found that required changing the language of parts of the website.
3.2.1	A	Upon receipt of the focus	positive	The adoption of focus by user interface elements does not change the context.
3.2.2	A	During data entry	positive	Changing the setting of elements (including in the contact form) does not automatically change the context.
3.2.3	AA	Consistent navigation	positive	A common navigation mechanism (menu) appears on all pages.
3.2.4	AA	Coherent identification	positive	Elements that have the same functionality are identified in the same way throughout the site.
3.3.1	A	Identification of error	positive	Automatically detected errors when entering information (contact form) are signalled by a text description of the error.
3.3.2	A	Labels or instructions	positive	The contact form provides labels and validation messages with instructions for correcting errors.

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3.3.3	AA	Suggestions for correcting errors	positive	The error correction suggestions correctly identify the steps required to correct the error.
3.3.4	AA	Prevention of errors (legal, financial, data)	n/a	Contact form only, no financial or legal transactions possible.
4.1.1	A	Code correctness	positive	In the website code, elements have correct start and end tags, are properly nested, have no duplicate attributes and have unique identifiers.
4.1.2	A	Name, role, value	partially compliant	Most of the active elements have the required names, roles and values. The search button (magnifying glass) and the language menu do not have a specific accessible name or label.
4.1.3	AA	Status messages	positive	Status messages (e.g. field validation) are available for assistive technologies (e.g. screen reader).

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